Chaitra Gajanan Yangandul

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EXPERIENCE

Senior User Experience Designer, *EAB Global Inc., Washington DC*   Apr 2019 – Present
- Lead design projects for three enrollment services consumer-facing products recently acquired by the company
- Conduct monthly user research with consumers to stay in-the-know of current expectations and trends
- Strategized solution concepts in Miro with the help of insights gathered from user research using Dovetail
- Spearheaded design and prototyping capabilities in Figma while contributing to the consumer design system

User Experience Engineer, *FlexShopper LLC., Boca Raton FL*   Jul 2018 – Mar 2019
- Revamped the internal customer service system to increase the customer query response rate by at least 45%
- Created user flows for web and mobile apps using Whimsical, and designed hi-fidelity prototypes using Sketch
- Gathered feedback from stakeholders using InVision to validate the use cases targeting solution ideas
- Developed user interface components for a new design system using Sketch, React.js and Storybook

User Experience Researcher, *UF Jain Lab, Gainesville FL*   Jan 2017 – Jun 2018
- Conducted an IRB approved eye-tracking study funded by YouTube to observe and study user's visual attention
- Reported the findings to the research team at Google and YouTube, and presented a paper at ETRA 2018

Graduate Assistant, *UF Career Center, Gainesville FL*   Aug 2017 – May 2018
- Managed key assessment projects by conducting data collection, data cleaning, statistical analysis, and reporting
- Compiled graduation and employment reports for the department Director, Governor, and campus community

Software Engineer Intern, *Digital Infuzion, Gaithersburg MD*   May 2017 – Aug 2017
- Developed disease measures with interactive visualizations using Power BI and MS Azure Database
- Enhanced the usability of the client dashboard by integrating new widgets using the AngularJS framework

SKILLS

Technologies: Figma, Dovetail, Miro, Sketch, InVision, Whimsical, Pendo, HTML, CSS, Git, Jira

Competencies: High fidelity designs, prototypes, wireframes, user research, data analysis, user journey map, personas, storyboards, affinity diagram, user flows, design system, design sprint

EDUCATION

University of Florida, *Gainesville FL*   Aug 2016 – May 2018
Master of Computer Science   GPA: **3.61**

University of Mumbai, *Mumbai India*   Aug 2012 – May 2016
Bachelor of Computer Engineering   GPA: **8.45**

PUBLICATIONS

First Author, *Affiliated to University of Florida*   June 2018
How many words is a picture worth? Attention allocation on thumbnails versus title text regions, **Yangandul C.**, Paryani S., Le, M. and Jain, E., 2018 ACM Symposium on Eye Tracking Research & Applications (ETRA)

Co-Author, *Affiliated to University of Mumbai*   July 2016
Calculating the dimensions of an object using a single camera by learning the environment, Mane, S., **Yangandul, C.** 2016 2nd International Conference on Applied and Theoretical Computing and Communication Technology (iCATccT)